

## Representations On An Application By A Responsible Authority (Form LA10RA)

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Trading Standards & Licensing, PO Box 232, 16 Church Road, Stockton on Tees TS18 1XD  
Tel: (01642) 526558 • Fax: (01642) 526584

### Representations On A Current Application For A Grant/Variation Of A Premises Licence Or Club Premises Certificate Under The Licensing Act 2003

#### Section 1 – Licence Application Details

Applicant Name (If Known)	Ms Victoria Powell
Premises Name and Address	The Keys 65 High Street Yarm Stockton-On-Tees TS15 9BH

#### Section 2 - Responsible Authority

- Trading Standards
- Cleveland Police
- Environmental Health
- Cleveland Fire Services
- Planning
- Protection of Children From Harm

#### Section 3 – Representation Grounds

<p><b>The representation is relevant to one or more of the following licensing objectives:</b></p> <p><b>Please tick relevant box(es)</b></p>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Prevention of Crime of Disorder</li> <li><input checked="" type="checkbox"/> Prevention of Public Nuisance</li> <li><input type="checkbox"/> Protection of Children from Harm</li> <li><input type="checkbox"/> Public Safety</li> </ul>
<p>Please Select:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> I object to the application being granted at all</li> <li><input checked="" type="checkbox"/> I object to the application being granted in its current form*</li> </ul> <p>*If you choose this option remember to tell us what changes you would prefer to see.</p>	

**The grounds of the representation is based on the following:**

**(Please continue on a separate sheet if necessary)**

Environmental Health would like to offer clarification to our original objection. We do not have any objections to the application regarding the alterations to door staff or the British Summer Times alterations, we do however, strongly object to the additional hour's extensions.

The premises is broken down into several parts, with the ground floor being a restaurant and bar with outside seating and garden area and the 1<sup>st</sup> floor being run as a function room/ nightclub. The front of the premises is on Yarm High Street, but the rear of the premises is surrounded by a significant number of residential properties, many of which are owned and rented by the owners of The Keys.

Environmental Health have worked with the management of The Keys regarding noise complaints and allegations of noise (nearly every year since 2003) which the management have tried to control. However, the continual creep of their operational hours is hampering the control that they currently have and there have been several times when additional management requirements have not been completed (i.e. reduce volume by 5dB after 02:00) as the hours get later and hence the surrounding environment gets quieter. Apart from a couple of complainants who have made themselves known, many residents have reported issues but then not felt able to continue as they are either tenants of The Keys or live in the vicinity, some choosing to move rather than proceed. Our investigations are always carried out keeping the confidentiality of our clients, which is why I need to protect them through this process as well.

The premises does have alternatives should they feel they need the additional hours for their business model to work, such as Temporary Events Notices

In conclusion, although this part of the application is only for 4 additional hours per year, our records show, the main concern for complaint/allegation is the ongoing early morning loud music, which is not always being properly managed with the required reduction of volume and that is why Environmental Health are objecting to the creep of noise by these additional hours.

Signed: Stephanie Landles	Position: Environmental Health Officer MCIEH	Dated: 03/07/2024
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When complete this form should be returned to the address above or e-mailed to [licensing.administration@stockton.gov.uk](mailto:licensing.administration@stockton.gov.uk)

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